

MANDURAH GETAWAY

SHORT STAY ACCOMMODATION

BOOKING TERMS AND CONDITIONS

If you are seeking short stay accommodation you may on request view the property well in advance of your booking date as desired. The latest tariffs are included at the end of this document, but keep in mind these are not fixed and can change.

We wish you an enjoyable and restful stay, and believe you will be satisfied with our services. We thank you for your patronage and trust you will observe the following information. To secure your lease, **this lease document must be forwarded in FULL**, to Mandurah Getaway, to complete your booking.

In order to avoid any embarrassment, the following conditions of occupancy must be observed. You will receive a copy of this agreement when you begin your stay.

Property Condition and Terms and Conditions

The guest accepts that Mandurah Getaway has presented the property in a clean state. The agreement does not include the use of the garage. Should the guest consider the property unsuitable do not sign the agreement. If you do not agree to our terms and conditions – do not sign the agreement. All information contained in the agreement is correct at the time of documentation, but is subject to change without notice. Please ask for the updates changes.

Deposit

The deposit is a holding fee to secure your reservation and should be received by Mandurah Getaway or the manager in conjunction with your application form. This amount is set out on the Application form, or set in agreement with management.

Applications and Reservations

An application form will be forwarded on enquiry. Once an application form is received a booking is not confirmed until all monies are paid up.

BOOKING CONDITIONS continued:

Short Stay Accommodation

This is a short stay agreement. This agreement is between you, the management and Mandurah Getaway and all payments are made direct to the manager.

This is not a residential lease

You understand that 11 Hickman Road is not leased under the residential act, but as an agreement between you and the manager. A Service fee of \$25 per/wk is required for short stay accommodation. Ask if this is already included in the price.

***House inspections may occur during your stay. You must keep your accommodation neat and tidy and be considerate to other guests.**

Provision of Service

For all bookings the amount owing is paid up front before your short stay begins.

The rate of accommodation is set on a case-by-case basis and depends on the length of the stay and other considerations.

No service can be provided **if you do not have your own linen.** The property needs to be handed over in the same state as provided by the manager. The manager is the sole judge of whether the property condition is **of a good standard for the next guest.** Cleaning fees are levied at \$45.00/hour or part there of.

Carpet Cleaning

Carpets will be cleaned after your stay and the cost will be deducted from the bond.

Cancellation

If you do not stay the full time or cancel there is no refund.

Arrivals and departures

To be agreed with management on a case-by-case basis.

BOOKING CONDITIONS continued:

Confirmation of booking

A confirmation notice will be forwarded to the guest once monies have been received and cleared, or as agreed when completing the application.

All payments must be cleared prior to the short stay commencement date.

Keys

You will receive your keys at **11 Hickman Road, Silver Sands, Mandurah**, on your arrival date and they will be collected at the time of departure. Please call us so that we may meet you when you arrive in Mandurah.

Maximum Number of People allowed(6) & No Pets/No Smoking Property

If your name does not appear on the agreement you may not use the premises. No smoking is permitted on the property. **Guests are invited by the manager only.** This property *is strictly managed* and you are not responsible for any fixing or maintenance or gardening. This is the manager's responsibility. Your privacy is restricted to the terms of the agreement – ask if in doubt.

Should any conditions be disregarded, the **bond will automatically be forfeited.**
Your liability is unlimited and not restricted to the amount of the bond.

The guest is liable for all and any costs incurred to restore the ambience of the property.

Guest Responsibilities

It is the **guests' responsibility to take all reasonable care of the property** during their stay. On departure the property must be in a *clean and tidy state*. All equipment, fixtures and fittings will remain on or in the property.

If any breakages or damages occur, please advise Mandurah Getaway as soon as practical. Any breakages and damages caused during the guest's occupation will be charged to the guest at the repair or replacement value. Please ensure that the fridge is clean and all food has been removed.

BOOKING CONDITIONS continued:

Monday is rubbish collection day. Make sure the bins go out. Every second week the recycle bin is emptied.

Please comply with any special requests made with respect to rubbish removal or any other request list, which maybe left at the property for you. Look through your file and the house inventory list.

If the property is not left in a reasonable state of cleanliness (which will be the absolute discretion of the property manager), then we will apply any bond monies held to assist in the cost of any cleaning to the property.

The Guest is Responsible

The guest/s whose signature/s appear on this agreement is/are responsible for the state of the property and must take their responsibility seriously, to not cause damage to themselves or the property and indemnify Mandurah Getaway and or the manager, and will not make any claim against any party for providing you with short stay accommodation.

Bond

A bond of \$500 is required for short stay accommodation.

The bond shall be returned within 7 days following inspection of the property provided that the property has been left in the condition it was prior to commencement of the short stay period and there are no expenses incurred.

Forfeiture of the bond

If any of the above conditions are not strictly adhered to, Mandurah Getaway reserves the right to forfeit part or all of the bond monies held. Guests need to understand the terms and the conditions of the lease and abide by the lease. Failure to abide by the terms and conditions will lead to the loss of the bond.

OWN Linen

All rooms have blankets and pillows and a duvet is provided for the master bedroom. You will need your own linen such as: sheets, pillowcases and towels. Please do not forget to bring your own.

*This page forms part of the **terms and conditions** for the short stay agreement, as arranged between Mandurah Getaway's manager Joseph Sgro and*

Guest.....

Return of Bond Address.....

The Guest/s Must Sign Below and Return Full Lease:

I have read and fully understand the terms and conditions herein this short stay accommodation agreement.

I fully understand and accept all the conditions herein and understand that I am entering into a short stay agreement, which is not part of the residential tenancy act and agree to be bound by these terms and conditions.

Guests Please Sign Here _____ **Date** ___/___/___

Guests Please Sign Here _____ **Date** ___/___/___

Guests Please Sign Here _____ **Date** ___/___/___

Mandurah Getaway Manager _____ **Date** ___/___/___

*Mandurah Getaway
P.O. Box 4003
Mandurah W.A. 6210
Tel 08 95355927
email: tutor@southwest.com.au
<http://mandurahgetaway.com>*

BOOKING FORM : Short Stay

Name: _____
Address: _____
Suburb/City: _____
State/P.C.: _____
Contact Telephone: _____
Mobile: _____
Email: _____

Identification

Driver's License: _____

Medicare No. _____

Passport No. _____

Special Offer

Yes

No

Max 6 people/no pets/ no smoking policy

Short Stay \$375/wk and includes \$25/wk service fee for June-July.

1. Cheque Payment:

Make out to:
Giuseppe Sgro

2. Bank Transfer

Details:

Account Name:
Giuseppe Sgro

Pay Via:

National Australia Bank

Account:
Homeside Lending

BSB: 086-061
Account Number:
53-647-5928

Dates Requested

Preference 1. Date ___ / ___ / ___ to ___ / ___ / ___

Preference 2. Date ___ / ___ / ___ to ___ / ___ / ___

Arrival: 12 p.m.

Departure: 10 a.m.

PLEASE COMPLETE & MAIL TO ADDRESS BELOW

Mandurah Getaway, P.O. Box 4003, Mandurah North, W.A., 6210.

Tel 08 95355927

Email: bookings@mandurahgetaway.com

<http://mandurahgetaway.com>

Your Holiday address:

11 Hickman Road, Silver Sands, Mandurah

MANDURAH GETAWAY

TARRIFS ...\$150/day Christmas holidays

Off Peak ----- **ask for short stay accommodation.**
----- **\$100** daily rate for 4 days up to \$4 weeks(holiday rates)

Special Rates: please call to ask about special rates

No booking is firm until all monies have been paid. Minimum holiday stays are 2 days.

BOND

A minimum bond of \$500 will be required. A full property inspection is carried out following departure and the bond minus any deductions, is refunded within 7 days of a property inspection. The bond will be used for any damages, replacement of household items, fixtures, equipment and cleaning.

Reservations

To avoid **disappointment** all reservations need to be made **28 days** in advance.
Full payment upfront is required for your stay.

ACCOMMODATION DESCRIPTION

Self-Contained 3x1 House – 100m to Silver Sands Beach

Bring sheets, pillowcases and towels (your own linen and personal effects)

Payment Details

All cheques must clear before commencement of your stay(5 business days). All transfers of money will also need time to clear(2 business days). Please make sure to make your cheque or money order payable to **Joseph Sgro**. For internet banking transfers please see booking form for details of payment.

.Mandurah Getaway

Address: P. O. Box 4003,

Mandurah, W.A. 6210

Tel: 61 8 95355927

email: tutor@southwest.com.au

Website: *http://mandurahgetaway.com*

A **cleaning charge of \$45.00** applies **if** the house requires cleaning. Carpets are cleaned after every stay and this charge is deducted from your bond.

Returning Property to Manager

At the End of Short Stay please make sure to:

1. Put all rubbish into bins – make sure property is clean and tidy.
2. Bins should be emptied on the last Monday.
3. Make sure any damage is reported to manager.
4. Do not leave personal possessions – check you have packed all items.
5. Put things back where they were found originally in the house.
6. Make sure the *return of bond address* is correct – tell manager of any changes.

The Mandurah Getaway Property must be presented neat and tidy as when your short stay was commenced. If rubbish has not been disposed of, or the house and yard need cleaning then the cost will be deducted from your bond, at \$45 per hour or part thereof.